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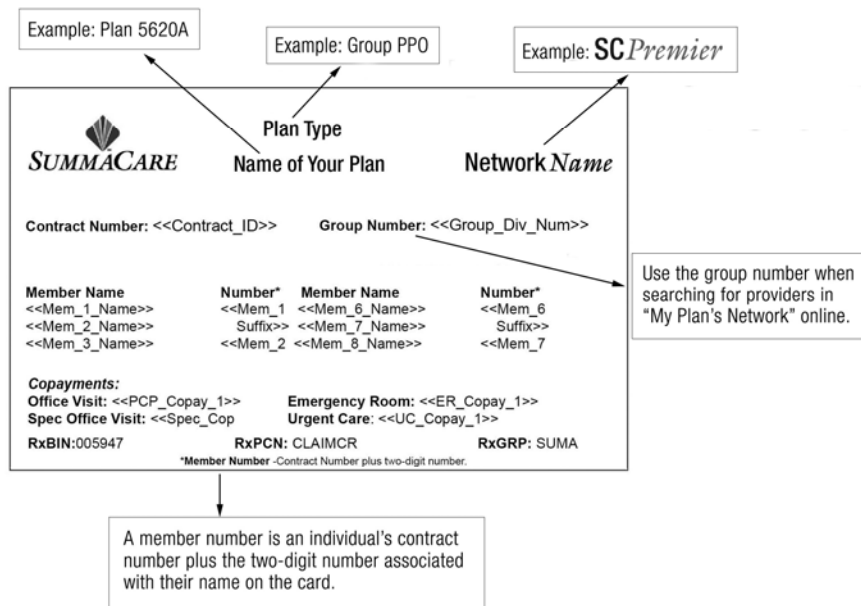
Commercial PPO
 Commercial HMO/POS
 Medicare HMO/POS

November 18, 2010

Dear SummaCare Provider,

On January 1, 2011, SummaCare's existing network names will be changing and new networks will be introduced. Naming our networks will allow our customers more flexibility when designing their health care benefits. In addition, ID cards will be consistently formatted making it easier for providers to identify the member's specific network participation.

As a result of this initiative, all SummaCare members will receive new ID cards by January 1, 2011; however, you may start seeing them in late November. The **type of plan** and the **name of the plan** the member is enrolled in will appear in the top middle section of the ID card. The **name of the SummaCare network** the member can access for in-network benefits will appear in the top right corner. *(If a member presents with an ID card indicating 'Indemnity' in the top right corner, the network in which the member will minimize out of pocket expenses will be listed on the back of the ID card).*



Effective January 1, 2011, the enclosed Exhibit of Contracted Networks **replaces** the Exhibit of Contracted Plans in your current SummaCare provider agreement. Please note: groups may change plan types and networks upon renewal. The chart below is provided as an initial crosswalk for your Exhibit B, however in the future, for example, a group may choose a PPO benefit plan and the SC Select network. Employer groups may also choose to match a network with tiered benefits. In those instances, the word 'Tiered' will appear below the network name.

| New Network Name (Fully Insured & Self Funded) | Old Plan Name (Fully Insured & Self Funded) |
|--|---|
| <i>SCPremier</i> | All SummaCare PPO Plans All Individual Solutions Plans |
| <i>SCPrime</i> | All SummaCare HMO, EPO & POS Plans |
| <i>Mercy Choice</i> | Custom Network Plans (i.e. Mercy Choice) |
| <i>SCPlus</i> | N/A - <i>New Network</i> |
| <i>SCSelect</i> | N/A - <i>New Network</i> |
| <i>SCSecure</i> | All SummaCare Medicare Plans |
| <i>SCSupplemental Standard</i> | All SummaCare Medicare Plans |
| <i>SCSupplemental Select</i> | All SummaCare Medicare Plans |

In the event a member presents without an ID card, Plan Central, SummaCare's enhanced provider portal, will list the member's plan type along with the network name. If you are unsure whether or not you are participating in a given network, you can use Plan Central and/or the ID card to compare the member's network to your participating networks listed on the enclosed Exhibit

To register for a Plan Central user account, please complete the online registration form available at www.summacare.com in the Provider Resources and Self Services section. Providers may also register by contacting Amy Rastetter via email at rastettera@summacare.com.

If you have any questions, please contact Provider Support Services at ContactProviderServices@summacare.com, locally at (330) 996-8400 or toll free at (800) 996-8401

Sincerely,

SummaCare Contracting

EXHIBIT

**SummaCare, Inc.
Provider Agreement**

Contracted Plans

Commercial Networks

(Fully Insured and Self Funded)

SCPremier
SCPremier Tiered
SCPrime
SCPrime Tiered
Mercy Choice
SCPlus
SCSelect

Medicare Network

SCSecure
SCSupplemental Standard
SCSupplemental Select