



*** * * * NEW and IMPROVED Provider Web Portal * * * ***

July 1, 2010

SummaCare is pleased to announce the development of a new and improved provider web portal. This new web portal is scheduled to go LIVE beginning July 15, 2010. Current users **MUST** re-register to obtain a new user account for the new web portal. To register visit www.summacare.com, click the Provider tab and select Request Access to Plan Central in the Resources and Self-Services section. Register today! On July 15th providers that have registered for a user account will begin receiving usernames and passwords to access the new web portal.

In addition to viewing eligibility and claim status, new web portal features include Coordination of Benefits (COB) status, an extended list of plan benefits and access to Explanation of Payments (EOP). The current web portal offers providers a re-created version of a SummaCare EOP. The new web portal offers providers access to print a PDF that is an exact duplicate of the EOP providers receive in the mail from SummaCare.

If you have any questions, please contact Provider Support Services at 330-996-8400 or 800-996-8401 or email Provider Services at contactproviderservices@summacare.com.