



VALUE-ADDED SERVICES

Pharmacy Information Online

SummaCare's partnership with our pharmacy benefit manager provides quality pharmacy benefits to our members. Members can visit www.summacare.com to view their own personal prescription drug history, search network pharmacy locations and much more.

Browse through:

- Pharmacies
- Drugs your plan covers
- Mail order refill information
- Copay information
- Search by specific drug
- Common questions

Vision Discounts

Members receive substantial discounts on frames and lenses with the convenience of no claim forms, no reimbursement procedures and no waiting periods.

Discounts include:

- Up to 40% off complete pairs of glasses
- Discounted lens options
- Unlimited discount usage

Convenient Online Tools

Web capabilities for members and employers include:

- Changing PCP and/or address information
- Requesting a new ID card and/or benefit information
- Inquiring about claims, benefits and authorizations
- Submitting questions via e-mail
- Adding or deleting dependents
- Searching for providers by name, address, specialty or county
- Viewing eligibility status

24-Hour Nurse Line

Members seeking medical advice for themselves or dependents can call the SummaCare 24-Hour Nurse Line 24 hours a day, seven days a week.

The SummaCare 24-Hour Nurse Line assists members with:

- Answers to specific medical questions
- Guidance on where to seek treatment
- Advice on self-care options
- Treatment accommodations for minor illnesses or injuries

For more information on these services or any SummaCare services, please call your Account Manager at 330-996-8444 or 800-821-9322. If you are a broker, please call the Broker Service Line at 330-996-8880 or 800-996-8818.

