



# Reception Area Closed

As cases of the COVID-19 (Coronavirus) increase across the United States, SummaCare is actively monitoring the outbreak and putting measures in place to ensure the health and safety of our members and employees.

## PAYMENT

If you need to make a payment, please ensure your payment is enclosed in a sealed envelope with the following information printed on the outside of the envelope:

- Full name
- Member ID or contract number
- Phone number
- Amount of payment enclosed

**Please place your payment in the slot to the right of SummaCare's lobby doors.**

If you need further assistance, visit [summacare.com](https://www.summacare.com) or call **800.996.6250 (TTY 800.750.0750)** to speak with a SummaCare representative. From October 1 through March 31, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., seven days a week. From April 1 through September 30, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., Monday through Friday.

We apologize for any inconvenience this may cause.

SummaCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, religion, gender identity or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.855.416.6441 (TTY: 1.800.750.0750).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.855.416.6441 (TTY:1.800.750.0750)。