



SummaCare is required to comply with the No Surprises Act (NSA) at both the federal and state levels.

The information below is applicable to claims processed under the federal NSA rules.

- SummaCare partners with Zelis for the calculation of the Qualified Payment Amount (QPA) and any associated disputes.
- The allowed amount on the Evidence of Payment (EOP) for each service is the QPA. The QPA applies for the purposes of the recognized amount and was determined in compliance with the methodology established in the July 2021 interim final rules. The QPA is not based on downcoded services.
- If you, the provider, wish to initiate a 30-business-day open negotiation period for purposes of determining the amount of total payment, contact Zelis at NSA@Zelis.com or call **888.266.3053**. If the 30-business-day open negotiation period does not result in a determination, generally, you may initiate the federal Independent Dispute Resolution (IDR) process within four days after the end of the open negotiation period.