

December 2021

Dear Network Provider,

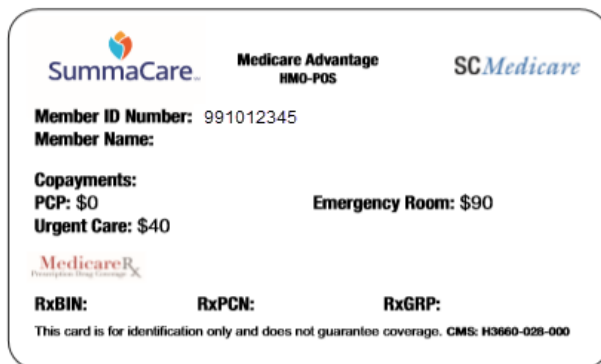
SummaCare would like to remind you of the importance of verifying member eligibility, benefits and network participation.

Even though you are a SummaCare contracted provider, **your practice may not participate in every network.** Please check your contract to confirm network participation, or confirm each physician’s participation by using our online Provider Search located on our website at summacare.com or apex-healthsolutions.com. Please ensure you and your scheduling staff understand the networks as well as in-network lab facilities.

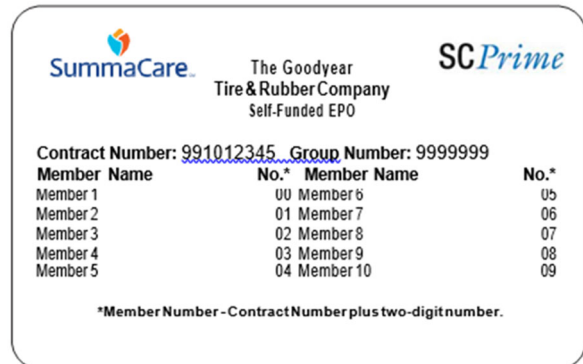
Your patient’s network, and/or benefits may change from year to year. In order to avoid payment delay and ensure coverage, we encourage you to:

- Request the most current ID card for each patient / member (*see layout below for pertinent information*)
- Confirm your participation in each member’s network
- Verify eligibility and benefits by using our website - Plan Central summacare.myplancentral.com/Login.aspx

Example #1: Medicare HMO/POS



Example #2: Self-Insured (employer name listed)



ID Cards will include the following:

- Plan type (Examples include Group PPO, Individual Solutions PPO, Self-Funded PPO)
- Name of the Plan (Examples include Plan 5620A, Plan 3700A, Qualified Plan Q1501A)
- Network Name. This is the **name of the provider network which may be one of the following:**

SCMedicare
SCPremier
SCPremier Tiered
SCSelect
Mercy Choice

SCPrime
SCPrime Tiered
SCSupplemental
SCSelect Tiered
Preferred Choice *New* as of Oct 1, 2021

SCTiered
SCConnect

NewHealthConnect Summa Health (Summa Health Employee Health Plan)
NewHealthConnect Summa Home Health (Summa Home Health and Hospice Employee Health Plan)
NewHealthConnect Pioneer (Pioneer Physician Network Employee Health Plan)

If you have additional questions, please contact your Provider Engagement Specialist at 330.996.8400, option 6.