

May 03, 2021

Re: EVICORE AUTH REQUESTS

Dear Network Provider:

In order to process your request accurately and avoid delays in claim payment, when requesting/entering a prior authorization with eviCore and when choosing the facility please enter the current name and current address of the provider. This includes any applicable suite number information.

For example if the provider is a Summa Health System facility, please enter the facility as Summa Health System along with the address of the facility. See examples below:

Summa Health System
1 Park West Blvd
Akron OH 44320

Summa Health System
525 E Market St
Akron OH 44309

For accurate selection of the servicing provider/site, additional information to use would be the Tax ID and NPI of the facility.

If you have any questions regarding this change, please contact Provider Support Services or your Provider Engagement Specialist at **330.996.8400** or **800.996.8401** or via email at contactproviderservices@summacare.com.

Sincerely,

Jacquie Potelicki

Jacquie Potelicki,

Director of Clinical Management