

Utilization Management



The Program

SummaCare supports a comprehensive Utilization Management program that ensures members receive the most appropriate, highest quality, evidence-based care.

One method used in our Utilization Management program is prior authorization of procedures. This process helps prevent the use of unnecessary procedures and helps provide safe, appropriate care for our members. By reviewing a procedure before it takes place, SummaCare is able to determine if the procedure is a covered benefit and is clinically appropriate for the member.

Concurrent and retrospective review monitors the status of our members' care while in facilities such as hospitals, rehabilitation and skilled nursing facilities.

By comparing care delivered to sound medical guidelines, SummaCare can review ongoing treatment to verify that appropriate care is taking place and verify that post-discharge support is in place for optimal recovery.

SummaCare offers Durable Medical Equipment (DME) to supplement home medical equipment needs through a preferred provider. SummaCare also collaborates with a provider to review High-Tech Radiology, Medical Oncology, Radiation Oncology and Genetic Testing.

Through our Utilization Management program, SummaCare members have the satisfaction of knowing the medical services they receive are being monitored and the benefits associated with their plan are being maximized.

If you would like more information about the Utilization Management program or for DME Services, please call Member Services at **330.996.8885 or **800.996.6250** (TTY **711**) or visit **summacare.com**.**
