

Care Management



The Program

SummaCare's Care Management program assists members diagnosed with complex health conditions. Services may be short-term for members who are transitioning home after a hospitalization or long-term for members with catastrophic or highly complex health needs.

Program Benefits

Care Management program members have a SummaCare Care Manager (a registered nurse) who will:

- Monitor clinical care
- Assist with transitions between hospital and home or other care settings
- Provide support to members' providers by remaining in contact with them about their patient's progress

Members may also connect with a social worker for community resources, such as food, utilities, social support or caregiver options.

Proven Results

High-risk members who have received Care Management have fewer visits to the emergency department and lower inpatient admission rates. Members receiving Care Management express a high degree of satisfaction with the services in the following areas:

- Understanding their condition and how to self-manage it
- Understanding their medications
- Coordination of care with their provider and other resources

If you would like more information about the Care Management program, please call **877.888.1164** (TTY **711**) or visit **summacare.com**.

