



SummaCareSM

Exciting Changes for SummaCare

May was full of exciting changes for SummaCare. From moving office locations to unveiling a new brand, read more to see how these changes impact you.



We've Moved!

Last month, we moved to our new office space in the East End at 1200

workflow efficiencies and communication across all channels

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The East End development along Market Street features a complete makeover of the original Goodyear Tire & Rubber Company headquarters and already holds the East End Residences Loft Apartments, a six-story apartment building at 1201 E. Market Street that was repurposed from former Goodyear offices. Located just about a mile down the street from Summa Health's flagship Akron Campus, our new home features 65,000 square feet of space.

All employees are now working on one floor which has improved

Street, where employees were spread throughout several floors.

We are the first tenant in the former Goodyear headquarters and our move coincides with Summa Health's construction of its new West Tower, as well as a state-of-the-art medical office building on its Akron Campus. A virtual "medical corridor" has been created on Market Street as Summa Health's Akron Campus, Summa Rehab Hospital and SummaCare are all located on Market Street.



New Offices, New Brand Mark 25th Anniversary

On May 23, in a setting filled with historical significance, SummaCare – now in our 25th year – embraced the future by dedicating our new office space and

“We are proud beyond words,” said Dennis Pijor, SummaCare President. “This is an incredible milestone for the company. I can’t think of a better way to celebrate SummaCare’s 25th anniversary than with our dedicated employees in a great new location in an area of town that is truly on an upswing. Plus, we unveiled a fresh new brand and logo, which is exciting for all of us.”

The event, which included comments from SummaCare, Summa Health and local government officials, also commemorated our 25th year. At the conclusion of the program, our new logo was unveiled through a video presentation, which you can watch below. See highlights of the celebration [here](#).



New Brand, New Logo

We are excited about our new brand and logo, but we realize the whole process of rebranding will take some time. With that in mind, there is no firm deadline as to when your materials will be transitioned to the new look. Please continue using any SummaCare materials you may have that feature the old logo, and we will be working to update materials to the new look and logo as needed.

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We welcome you to visit us at our new offices.

When visiting SummaCare, please use the doors to the left of the Main Lobby Entrance on East Market Street. Upon entering the building, enter the door to the right to sign in with our receptionist. Parking is available on both sides of the street along East Market Street.

Contacting SummaCare

SummaCare's new physical address is:

1200 E. Market Street, Suite 400
Akron, Ohio 44305

As always, we would like to better assist our clients by providing you with the direct phone numbers and/or email addresses you can utilize to reach specific departments. The mailing address and phone contact information for your SummaCare contacts have not changed. Please continue to contact us via one of the following ways:

Mail:

P.O. Box 3620
Akron, OH 44309-3620

Phone and/or Email:

Commercial Sales: 330-996-8444

Customer Service & Claims: 330-996-8700 or CSVC@summacare.com

Billing & Eligibility: 330-996-8456 or

groupbrokerservices@summacare.com

Enrollment, Changes & Terminations: enrollmentACTS@summacare.com

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