



September 18, 2024

RE: Critical Access Hospital Services

Dear Network Provider,

We have recently identified an issue with claims submitted for services provided under critical access hospital designation. Claims have been submitted under the CCN/OSCAR number designated for general inpatient services rather than the appropriate CCN/OSCAR number assigned for Critical Access Hospital billing.

To ensure accurate pricing and reimbursement, it is essential that claims for CAH services are billed using the appropriate CCN/OSCAR number. Please review and update your billing processes to reflect this change if necessary.

If you have questions about this notice, please contact Provider Support Services at 330.996.8400.

Sincerely,

Provider Support Services