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Provider eNews

A SummaCare Publication For Our Providers.

April 1, 2026

Dear Provider,

SummaCare would like to notify you of an important update regarding telehealth services billed under CPT codes 98000–98015.

These codes are **not recognized or reimbursable** under current Centers for Medicare & Medicaid Services (CMS) guidelines.

As a result, the codes are considered non-covered and will not be reimbursed across all SummaCare product lines, including Commercial and Medicare Advantage. Claims submitted with these codes will be denied and should be corrected and resubmitted using the appropriate code(s) and modifiers in accordance with CMS guidelines.

If you have questions regarding this change, please contact SummaCare Provider Support Services at [330.996.8400](tel:330.996.8400) (TTY **711**) or Provider Engagement at providerengagement@summacare.com.

Sincerely,
Provider Support Service

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