



May 22, 2026

Dear Provider,

As a friendly reminder, please use Plan Central for claim disputes and other provider self-service functions.

Plan Central provides the ability to:

- Verify member eligibility in real time
- Determine If services require prior authorization
- View copays, coinsurance, deductibles and plan details
- Review benefit accumulators (deductible and out of pocket totals)
- Check benefit balances for specific services (e.g., vision, therapy)
- Track claim status and history
- Access and print Explanation of Payments (EOPs) and more.....

If you need assistance with [Plan Central](#) access or registration, please contact Provider Support Services at 330-996-8400 or email Provider Engagement at providerengagement@summacare.com.

Sincerely,

Provider Engagement