



Provider eNews

A SummaCare Publication For Our Providers

Annual Provider Update Webinar

We invite you to join us October 14, 2026, at 9 a.m. for the Annual SummaCare Provider Update Webinar.

Topics will include:

- Diagnosis Code Changes for 2027 (CEU credit available)
- CPT II Coding and Osteoporosis Management in Women
- Medicare GLP-1 Bridge Program
- 2027 SummaCare Medicare Advantage and Provider Updates
- Strategic Clinical Operations

Please register [here](#)

We are also giving away four gift cards to webinar participants. Simply attend the event until the end to be entered into the drawing. Don't miss out on this valuable session. We hope to see you online October 14, 2026.

Pre-Admission Testing Policy Update

Effective November 15, 2026, the SummaCare Pre-Admission Testing (PAT) Policy for Commercial Plans will expand to include physician/professional claims submitted in conjunction with pre-admission services. Under the policy, pre-admission testing services related to a planned inpatient admission or same-day surgery are not considered for separate reimbursement.

This includes applicable diagnostic and non-diagnostic services performed on the day of or prior to the planned inpatient admission or same-day surgery. Please review the updated [Pre-Admission Testing Policy](#) prior to the effective date to understand the applicable billing and reimbursement requirements, including circumstances in which services may be eligible for separate reimbursement.

For questions regarding this policy, please contact Provider Support Services at 800.996.8401 or email Provider Engagement at providerengagement@summacare.com.

Quality Measures

The following measures are a priority for this measurement year. Please review the information below and expectations for each measure. Contact **Bassey Ijoma** at ijomab@summacare.com if you have any questions.

Measure	Population	Key Requirement	Action
FMC (Follow-Up After Emergency Dept Visit)	Medicare, 18+	Qualifying follow-up within 7 days of ED visit; documented clinical assessment required — scheduling alone does not count	Ensure post-ED outreach includes documented assessment. MyChart qualifies only with closed-loop member response.
DSF-E (Depression Screening & Follow-Up)	All patients, 12+	Screen using standardized tool; if positive, follow-up care within 30 days	A positive depression screening requires additional screening, or interventions such as referral to behavioral health services or a follow-up visit.
SNS-E (Social Need Screening & Intervention)	All patients, 17+	Screen for food, housing & transportation needs; intervene within 30 days of positive screen	Ensure interventions are documented and correspond to the identified social need.
IET (Substance Use Disorder Treatment Initiation & Engagement)	All patients, 13+	Treatment initiation within 14 days of new SUD episode; engagement within 34 days	76% of reviewed records reflect chronic use, not new episodes. Provider education on coding and referral to Addiction Medicine needed.

IET Spotlight: Review Findings & Next Steps

A chart review of 63 provider records found that 76% of IET denominator entries reflected chronic substance use with no new episode suggesting diagnosis coding may not align with HEDIS intent. Non-compliance is most common at Annual Wellness Visits and Pre-Admission Testing encounters.

Recommendations

- Educate providers on appropriate substance use disorder (SUD) diagnosis coding: distinguish chronic/historical use from new episodes requiring treatment.
- When a new SUD diagnosis is identified, initiate treatment within 14 days and ensure engagement within 34 days (via telehealth, outpatient, inpatient SUD, IOP, partial hospitalization, or medication treatment).
- Increase referrals to Addiction Medicine

- DSF-E and IET webinar will be presented by Dr. John Kasper & Dr. Mykola Kolganov at an upcoming **Quality Provider Education Seminar on November 17th at 12 noon**. Invitations with registration details will be sent via email and fax mid-October.

Medicare Annual Enrollment Period is Here!

The Medicare Annual Enrollment Period (AEP) begins on October 15 and runs through December 7, 2026. As patients may come to you with questions about their Medicare options, please remember that SummaCare has a variety of resources to assist. We offer brochures, comparison charts, and other informative materials available that you can provide for your patients.

If you would like your Provider Engagement Specialist to deliver or mail materials to your office, please email providerengagement@summacare.com.

This ensures your patients receive the expert advice they need without your staff feeling the pressure to answer complex Medicare-related questions.

Osteoporosis Management in Women

The US Preventive Task Force recommends DEXA (dual energy x-ray absorptiometry) screening for women 65+ every two years. Please encourage your patients to participate in this screening.

HEDIS Measure: Woman 65 and older who have fallen and had a fracture need a bone density scan within six months of the fracture.

SummaCare offers in-home Bone Mineral Density scans for those in the HEDIS measure with barriers to getting a DEXA. Members' results will be faxed to their PCP.

Referrals can be made by calling SummaCare's HSM line at 877.888.1164 or by sending an email to CaseManagement@summacare.com.

Physical Activity for Older Adults

Check out this great resource from the Office of Disease Prevention and Health Promotion for [Health Care Providers to Talk to Older Adults About Physical Activity](#).

Being physically active can:

- help improve cognitive functioning
- reduce risk of depression
- help manage and improve chronic conditions
- reduce fall risk
- improve activities of daily living and overall independence

Let's help our older adults stay active, healthy and independent! Encourage your SummaCare Medicare patients to utilize their [SilverSneakers](#) benefit.

Fraud Waste and Abuse

Fraud, Waste and Abuse (FWA) in healthcare continues to increase and costing substantial losses and potentially affecting the integrity and financial stability of the industry. SummaCare believes our providers are an integral and important part of our program integrity work. Protecting members, providers and stakeholders through the prevention, early detection, investigation and ultimate resolution of potential FWA issues is a fundamental component of quality care and sound clinical practice. To report potential FWA, please contact the SummaCare Compliance Hotline at [800.361.3908](tel:800.361.3908) or [330.996.8821](tel:330.996.8821).