

Dear Provider,

Effective June 1, 2024, SummaCare will no longer cover non-emergency ambulance transportation and the associated mileage to transport members from an independent ER to an acute facility and from one acute care facility to another. This includes but is not limited to transport to a skilled nursing facility, short-/long-term acute care hospital and intensive rehabilitation facility.

Coverage will only be considered if the member has medical necessity. While this is not a guarantee of payment, an example maybe situations when a member medically must lay flat.

This change only applies to the SummaCare Medicare line of business and the member shall be withheld from any financial responsibility.

If you have questions, contact Provider Support Services at [contactproviderservices@summacare.com](mailto:contactproviderservices@summacare.com) or Provider Engagement at [providerengagement@summacare.com](mailto:providerengagement@summacare.com).

Sincerely,

SummaCare Provider Support Services