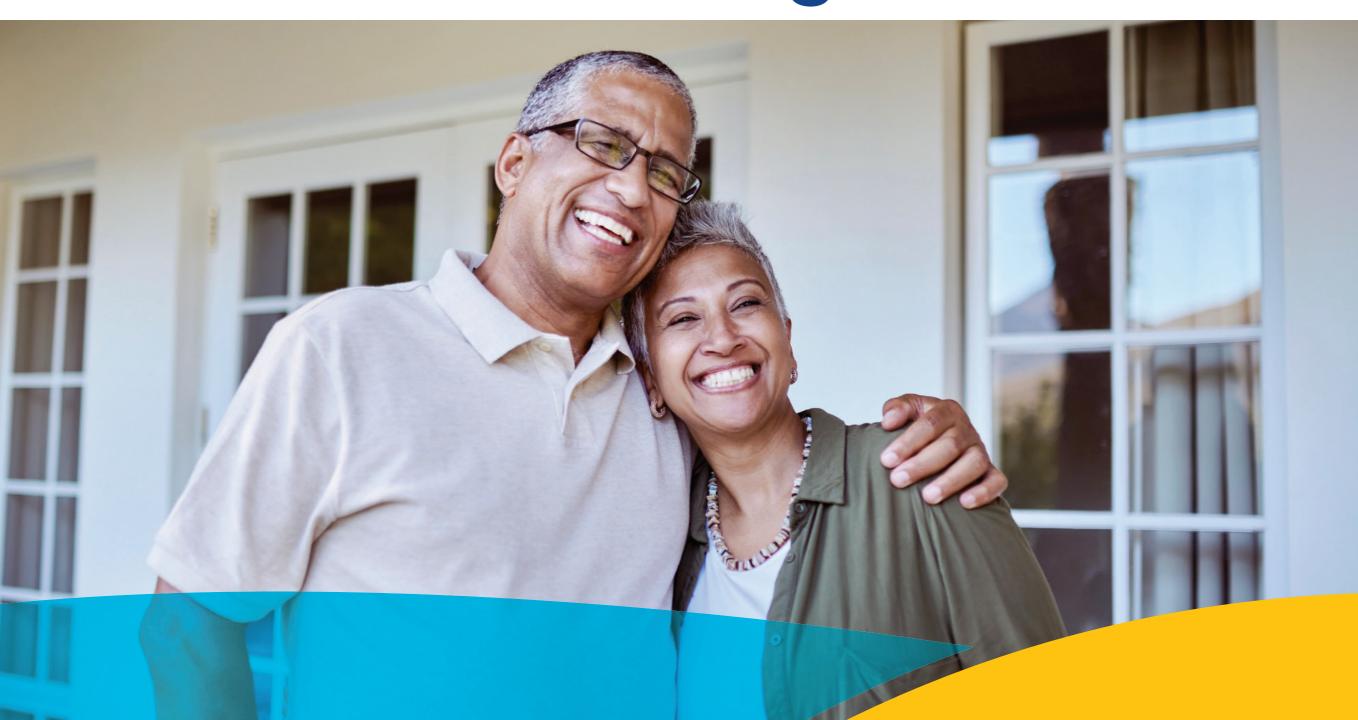


# Medicare Advantage Plan



## Tell me more about you?

What type of plan are you looking for?

Are you new to Medicare?

Just turning 65?

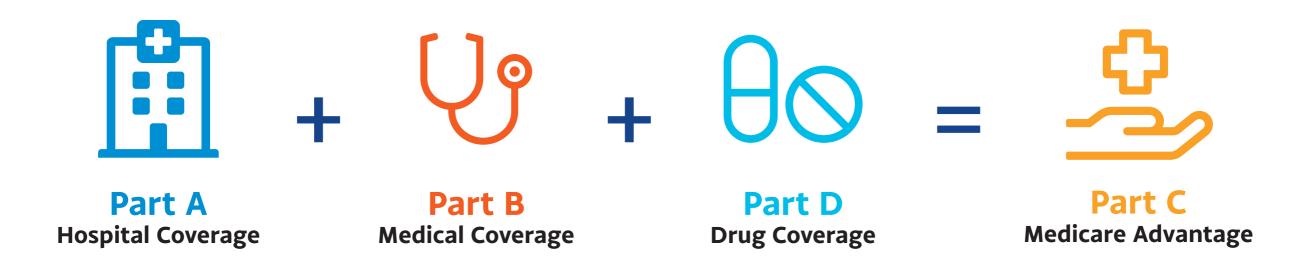
Move to the area?

Have VA coverage?



## **Parts of Medicare**

## **Medicare Advantage**



## **Provider Network**























Other Network
Hospitals



### **Provider Network by County**

## **SCMedicare** Network Hospitals

#### Allen (

- Bluffton Hospital
- Institute for Orthopaedic Surgery
- Mercy Health
- · St. Rita's Medical Center

#### Ashland •

- University Hospitals
- · Samaritan Medical Center

#### Ashtabula

- University Hospitals
- · Conneaut Medical Center
- · Geneva Medical Center
- Ashtabula County Medical Center

#### Columbiana

Salem Regional Medical Center

#### Cuyahoga ((())

- Cleveland Clinic
- · Cleveland Clinic Main Campus
- · Cleveland Clinic Rehabilitation Hospital, Beachwood
- Euclid Hospital
- Fairview Hospital

#### **Cuyahoga** (Continued)

- Hillcrest Hospital
- Lutheran Hospital
- · Marymount Hospital
- · South Pointe Hospital
- · Lake Health
  - Beachwood Medical Center
- MetroHealth
- · MetroHealth Medical Center
- MetroHealth Cleveland Heights Medical Center
- · MetroHealth Parma Hospital
- Southwest General Health Center
- St. Vincent Charity Medical Center
- University Hospitals
  - Ahuja Medical Center
  - · Cleveland Medical Center
  - MacDonald Women's Hospital
- · Parma Medical Center
- Rainbow Babies & Children's Hospital
- · Seidman Cancer Center
- · St. John Medical Center

#### **Defiance**

- Mercy Health
  - Defiance Hospital

#### Erie

Firelands Regional Medical Center

#### **Fulton**

Fulton County Health Center

#### Geauga •

- University Hospitals
- Geauga Medical Center

#### Hancock •

Blanchard Valley Hospital

#### Huron (

- Bellevue Hospital
- Fisher-Titus Medical Center
- Mercy Health
- Willard Hospital

#### Lake

- Lake Health
- TriPoint Medical Center
- West Medical Center



## SCMedicare Network Hospitals (continued)

#### Lorain CO

- Avon Hospital at Richard E. Jacobs Campus
- Cleveland Clinic Rehabilitation Hospital, Avon
- Mercy Health
- Allen Hospital
- Lorain Hospital
- University Hospitals
- · Elyria Medical Center

#### Lucas

- Mercy Health
- Children's Hospital
- · St. Anne Hospital
- · St. Charles Hospital
- · St. Vincent Medical Center
- University of Toledo Medical Center

### Mahoning (

- Akron Children's Hospital **Mahoning Valley**
- Mercy Health
- ·St. Elizabeth Boardman Hospital
- · St. Elizabeth Youngstown Hospital
- The Surgical Center at Southwoods Crystal Clinic Orthopedic Center

#### Medina

- Cleveland Clinic
- · Lodi Hospital
- Medina Hospital

#### Portage •

- University Hospitals
- Portage Medical Center

#### Sandusky •

Promedica Memorial Hospital

#### Seneca

- Mercy Health
- Tiffin Hospital

#### Stark

- Alliance Community Hospital
- Aultman Hospital
- Cleveland Clinic
- Mercy Hospital

#### Summit (

- Akron Children's Hospital
- Cleveland Clinic
- Akron General
- · Cleveland Clinic Rehabilitation Hospital, Edwin Shaw

- Summa Health System
- Akron Campus
- Barberton Campus
- Western Reserve Hospital

#### Trumbull (

- St. Joseph Warren Hospital
- Trumbull Regional Medical Center

#### Tuscarawas •

- Trinity Hospital Twin City
- Union Hospital

#### Wayne •

- Aultman Orrville Hospital
- Wooster Community Hospital

#### Wood Co

- Mercy Health
- Perrysburg Hospital
- Wood County Hospital



## **Comparing Our Plans**

### A Plan for Everyone

#### One size doesn't fit all.

All SummaCare plans start with comprehensive medical; nearly all plans also include prescription drug (Part D) coverage.

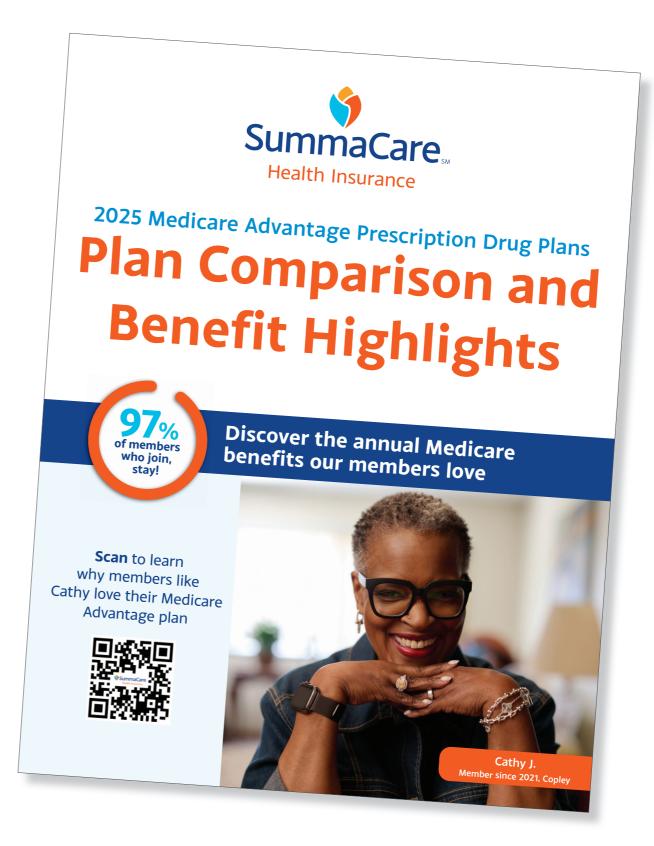
#### Medical cost share is lower as you pay more premium

Amber (HMO)	Topaz (HMO)	Jade (HMO)	Garnet (HMO)	Ruby (HMO)	Sapphire (HMO-POS)	Emerald (HMO-POS)
\$0 Premium	\$0 Premium	\$12 Premium	\$24 Premium	\$48 Premium	\$80 Premium	\$152 Premium
A Part C-only plan for Veterans and others who receive drug coverage from a non-Medicare source.	Our lowest plan premium - comprehensive coverage without a plan premium.  A \$2.20 Part B buyback begins with 2025 coverage.	Includes Bene- Flex <sup>™</sup> which allows you to select additional supplemental benefits based on your unique needs.	Comprehensive coverage with the most enhanced supplemental benefits.	Mid-tier premium with lower out-of- pocket costs on hospital and outpatient services.	Additional coverage for out-of-network services.	Additional coverage for out-of-network services as well as lowest copays and costs - including \$0 copays for office visits.
You'll utilize the SC <i>Medicare</i> network of providers which includes thousands of providers					You'll utilize the SC <i>Medicare</i> network of providers <b>AND</b> have coverage	

You'll utilize the SCMedicare network of providers which includes thousands of providers throughout Northern Ohio and more than 75 hospitals. Coverage for emergency, urgent care and renal dialysis services available through any Medicare-approved provider.

You'll utilize the SCMedicare network of providers AND have coverage through ANY Medicare-approved provider for most services. (Members have a higher cost share for out-of-network providers.)

# **Pull Out Your Plan Compare** Chart



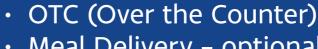


## All Plans Include:

## The Medical Coverage you Expect plus much more

# Core Medical Coverage

- Emergency Care
- Urgent Care
- Part D Except for Amber
- Lab Services
- X-Ray
- PCP
- Specialist
- Hospitals



- Meal Delivery optional benefit on Jade
- Home Safety Devices optional benefit on Jade
- Transportation optional benefit on Jade
- Papa Pals optional benefit on Jade
- Silver Sneakers optional benefit on Jade
- Telehealth
- Travel Coverage FL, TX, AZ + NC & SC on select plans
- Brain HQ optional benefit on Jade; not covered on Topaz
- Preventative and Comprehensive Dental Benefits
- Vision Exam & Hardware
- Hearing Exam & Hearing Aids



### Amber (HMO)

**\$0 Premium** 

Low Max Out of Pocket - \$3,450

\$0 PCP/ \$30 Specialist Office Visit

OTC quarterly allowance NE plan \$100 / NW plan \$25

Papa Pals - 90 Hours

Home Safety - \$150 allowance

Yearly Max \$2,000 - PPO Delta Dental Network

\$0 for fillings, simple extractions & root canals

50% for bridges, crowns & dentures

**Preventive Dental Included** (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I get my prescription coverage from my VA benefits."

**Dental** 



**NO RX coverage** 



### Topaz (HMO)

\$0 Premium + (\$2.20 Part B premium reduction)

\$0 PCP/ \$35 Specialist Office Visit

In-network coverage when traveling to AZ, FL, NC, SC & TX

\$0 Copay For Tier 1, 2 & 6 Includes Vaccines and Shingles

\$200 Rx Deductible (Tier 3/4 Only)/\$2000 Cap

**Transportation Benefit - 6 One Way Trips** 

\$90 OTC/quarter + Groceries\*

Papa Pals – 15 Hours

**Home Safety - \$150 Allowance** 

**Vision Hardware - \$200 Allowance** 

Yearly Max \$3,000 - PPO Delta Dental Network

\$0 for fillings, simple extractions & root canals

20% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I want comprehensive coverage without a monthly premium."







\*This benefit is part of a special supplemental program for the chronically ill; members must have a diagnosis of diabetes mellitus type 1 or type 2, congestive heart failure, chronic kidney disease, COPD, coronary artery disease, chronic non-alcoholic fatty liver disease, autoimmune disease, chronic and disabling mental health conditions, or neurologic disorders to choose/utilize it.

### Jade (HMO)

\$12 Premium

\$0 PCP/ \$35 Jade NE / \$40 Jade NW Specialist Office Visit

In-network coverage when traveling to AZ, FL, NC, SC & TX

\$0 for Tier 1 & 6 Drugs

\$150 Deductible (Tier 3/4 only)/\$2000 Cap

**\$0** for Vaccines Including Shingles

**OTC - \$85 Jade NE / \$70 Jade NW** 

Vision Hardware - \$275 Jade NE / \$250 Jade NW

Yearly Max \$3,000 - PPO Delta Dental Network

\$0 for fillings, simple extractions & root canals

20% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

**Choose 5 Bene-Flex Options** 

"I want to choose the extra benefits that are right for me."







## Jade (HMO) with Bene-Flex™

Bene-Flex is an innovative way to deliver supplemental benefits. It empowers members to take control of their own healthcare benefits and is available **exclusively with the Jade plan**.

- We have designed a way to give you the ability to personalize your plan to meet your unique healthcare needs.
- Create your own package by choosing discretionary supplemental benefits from a menu of options.
- Change your discretionary supplemental benefits annually to meet your changing healthcare needs.

### **Key features of the Jade plan:**

- Attractive benefits including a low monthly premium & competitive copays for medical and drug
- Supplemental benefits including dental, vision, hearing, OTC & Visitor/Travel are embedded



## How might a Jade (HMO) member choose their benefits?



**Build your own package of benefits** 

	. Dana your our package or occition					
Core Benefits	Tier 1 (Pick 3)	Tier 2 (Pick 1)	Tier 3 (Pick 1)			
<ul> <li>Dental</li> <li>Vision</li> <li>Hearing</li> <li>OTC</li> <li>Visitor/Travel</li> </ul>	<ul> <li>Fitness Tracker</li> <li>Fitbit®</li> <li>Toenail Trimming</li> <li>4 times per year</li> <li>BrainHQ Memory Fitness</li> <li>Annual subscription</li> <li>Acupuncture</li> <li>10 visits</li> <li>Chiropractic Care</li> <li>10 visits</li> <li>Nutrition Coaching</li> <li>4 visits</li> </ul>	<ul> <li>SilverSneakers®</li> <li>Massage Therapy* <ul> <li>10 visits</li> </ul> </li> <li>Transportation <ul> <li>24 one-way trips</li> </ul> </li> <li>Indoor Air Quality <ul> <li>Air purifier**</li> </ul> </li> <li>Post-Discharge <ul> <li>Meal Delivery</li> <li>28 meals</li> </ul> </li> <li>Chronic Meal Delivery*** <ul> <li>84 meals</li> </ul> </li> </ul>	<ul> <li>Flex Card for Vision,         Dental &amp; Hearing         <ul> <li>\$500 additional allowance on your SummaCare Visa to lower out-of-pocket expenses</li> </ul> </li> <li>Papa Pals         <ul> <li>40 hours</li> </ul> </li> <li>Healthy Grocery Allowance***         <ul> <li>\$40 monthly allowance on your SummaCare Visa</li> </ul> </li> <li>PERS (Personal Emergency Response System)</li> <li>Home Safety Devices         <ul> <li>\$400 allowance, not limited by diagnosis</li> </ul> </li> </ul>			

<sup>\*</sup>This benefit requires a doctor's order in order to be chosen/utilized.

<sup>\*\*\*</sup> These benefits are part of a special supplemental program for the chronically ill; members must have a diagnosis of diabetes mellitus type 1 or type 2, congestive heart failure, chronic kidney disease, COPD, coronary artery disease, chronic non-alcoholic fatty liver disease, autoimmune disease, chronic and disabling mental health conditions, or neurologic disorders to choose/utilize it.



<sup>\*\*</sup>This benefit is part of a special supplemental program for the chronically ill; members must have a diagnosis of asthma and/or COPD — including chronic bronchitis and/or emphysema to choose/utilize it.

### Garnet (HMO)

\$24 Premium

\$0 PCP/ \$40 Specialist Office Visit

In-network coverage when traveling to AZ, FL, NC, SC & TX

\$0 for Tier 1 & 6 Drugs

\$200 Deductible (Tier 3 & 4 Only); \$2000 Cap

**\$0** for Vaccines Including Shingles

OTC - \$80 Garnet 1 / \$85 Garnet 2 Per Quarter

Papa Pals - 40 Hours

Home Safety - \$200 allowance

Vision Hardware - \$325 Allowance

Yearly Max \$2,500 -**PPO & Premier PPO Delta Dental Networks** 

\$0 for fillings, simple extractions & root canals

40% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I want comprehensive coverage and more from my extra benefits."









### Ruby (HMO)

\$48 Premium

Low Max Out of Pocket - \$3,600

\$0 PCP/ \$40 Specialist Office Visit

\$0 Copay For Tier 1, 2 & 6 Includes Vaccines and Shingles

Rx Deductible \$150 (Tier 3&4 Only); \$2000 Cap

**OTC - \$60 Per Quarter** 

Papa Pals - 40 Hours

**Home Safety - \$175 allowance** 

**Vision Hardware - \$250 Allowance** 

**Yearly Max \$2000 - PPO Delta Dental Network** 

50% for fillings, simple extractions & root canals

70% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I want lower costs for hospital and outpatient services."





### Sapphire (HMO-POS)

\$80 Premium

Low Max Out of Pocket - \$3,650

\$0 PCP/ \$35 Specialist Office Visit

\$0 Copay For Tier 1, 2 & 6 Includes Vaccines and Shingles

\$50 Deductible (Tier 3/4 Only)/\$2000 Cap

OTC - \$75 Per Quarter

Papa Pals - 60 Hours

Home Safety - \$225 allowance

**Vision Hardware - \$305 Allowance** 

**Yearly Max \$2,000 - PPO Delta Dental Network** 

50% for fillings, simple extractions & root canals

70% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I want coverage for out-of-network services and providers."







### **Emerald (HMO-POS)**

\$152 Premium

Low Max Out of Pocket - \$2,800

\$0 PCP/ \$0 Specialist Office Visit

\$0 Copay For Tier 1, 2 & 6 Includes Vaccines and Shingles

No Rx Deductible

**OTC - \$55 Per Quarter** 

Papa Pals - 80 Hours

Home Safety - \$250 Allowance (Diagnosis Requirement Removed For 2025)

**Vision Hardware - \$300 Allowance** 

**Yearly Max 2,000 - PPO Delta Dental Network** 

50% for fillings, simple extractions & root canals

70% for bridges, crowns & dentures

Preventive Dental Included (2 Cleanings, 2 exams, X-rays & 1 fluoride)

"I want the lowest copays and costs—plus coverage out of network."



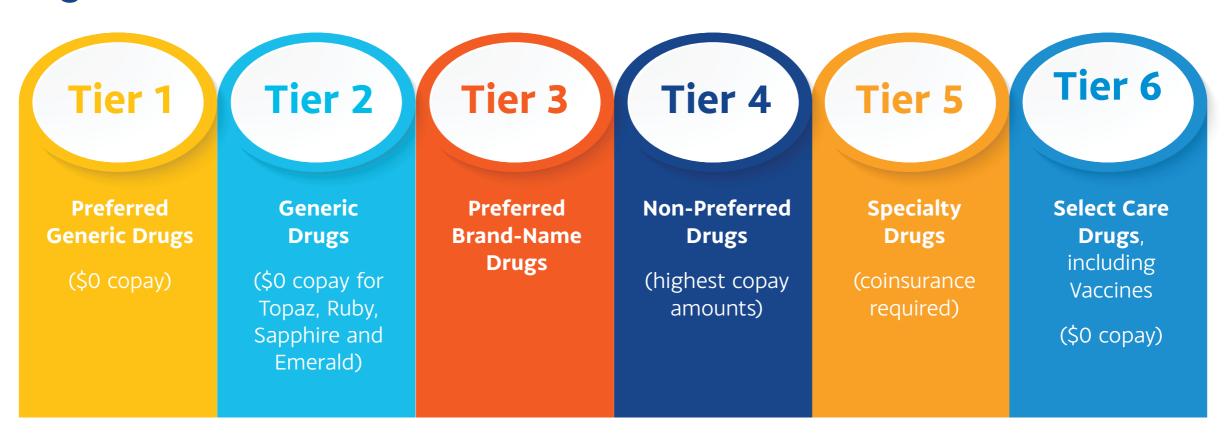






## **Drug Tiers**

The prescription drugs on the Medicare Advantage formulary are organized into tiers



Refer to Plan Compare chart for deductible and copay amounts.

#### **Highlights for the 2025 Medicare Part D Formulary**

- \$0 copay for Tier 6, includes vaccines and Select Care Drugs to treat chronic diseases like diabetes, high cholesterol, high blood pressure, etc.
- Tier 1 and 6 are available for 100-day supply
- Tier 6 includes the Shingles vaccine

**Note**: Copays amounts are for one month supply



## Part D Prescription Drug Coverage

### **Coverage Stages**

In prior years, there were four different coverage stages that dictated how much a member would pay for Part D prescriptions. In 2025, this process has been simplified to three stages: a Deductible Stage (if applicable), an Initial Coverage Stage (which has a limit of \$2,000) and a Catastrophic Stage (in this stage a member pays \$0 for Part D medications). This journey is detailed in the image below.



Stage

### **Deductible** Stage

If your plan has a deductible, you must pay this first.

For instance, you must pay the full cost of your tier 3 and tier 4 drugs until you reach the plan's deductible amount. The deductible does not apply to covered insulin products and most adult Part D vaccines.



Stage

### **Initial Coverage Stage**

During this stage, the plan pays its share of the cost of your covered prescription drugs, and you pay your share (your applicable copayment or coinsurance). You stay in this stage until your out-ofpocket costs reach \$2000.



Stage

### **Catastrophic Coverage Stage**

Once you reach this stage, you pay \$0 for all covered Part D medications for the remainder of the plan year.

More details about the specific copays and/or coinsurance may be found in the Part D Prescription Drugs section of each plan's Summary of Benefits section.



# Medicare Prescription Payment Plan

Also new for the 2025 plan year, is the Medicare Prescription Payment Plan. Opting into this new program affords members the opportunity to spread their Part D prescription drug costs (up to their Annual Out-of-Pocket Threshold of \$2,000) throughout the remainder of the plan year based on when a member opts in.

For example, if access to an expensive drug is required at the beginning of the plan year, this program will spread payments out at \$166.67/per month rather than burdening the member by facing the total \$2,000 expense all at once in the beginning of a plan year.

It is important to note, each member who opts in to this program may have different payments. How is that possible? Each prescription and its associated costs can alter a member's Medicare Prescription Payment Plan payments. Since each member may need different medications—it's possible that no two members' monthly payments will be identical.



# An Example of How the Medicare Prescription Payment Plan's Monthly Payments are Calculated

If you take several drugs that have a total out-of-pocket cost of \$80 each month. In January 2025, you join the Medicare Prescription Payment Plan through your Medicare drug plan or Medicare health plan with drug coverage.

We calculate your first month's bill in the Medicare Prescription Payment Plan differently than your bill for the rest of the months in the year:

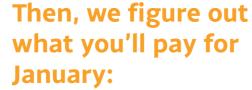


# First, we figure out your "maximum possible payment" for the first month:

## \$2,000 [annual out-of-pocket maximum]

- \$0 [no out-of-pocket costs before using this payment option]
- = \$2,000
- 12 [remaining months in the year]

= \$166.67 [your "maximum possible payment" for the first month]



- Compare your total out-ofpocket costs for January (\$80) to the "maximum possible payment" we just calculated: \$166.67.
- Your plan will bill you the lesser of the two amounts.
   So, you'll pay \$80 for the month of January.
- You have a remaining balance of \$0.



For February and the rest of the months left in the year, we calculate your payment differently:

\$0 [remaining balance] + \$80 [new costs] = \$80

11 [remaining months in the year]

= \$7.27 [your payment for February]



We'll calculate your March payment like we did for February:

\$72.73 [remaining balance] + \$80 [new costs] = \$152.73

10 [remaining months in the year]

= \$15.27 [your payment for March]





### Even though your payment varies each month, by the end of the year, you'll never pay more than:

- The total amount you would have paid out-of-pocket.
- The total annual out-of-pocket maximum (\$2,000 in 2025).

Remember, this is just your monthly payment for your out-of-pocket drug costs. You still need to pay your health or drug plan's premium (if you have one) each month.



Your OTC allowance, member rewards and Jade flexible benefits (if selected) will all be accessed with a single card!

There are three ways SummaCare Medicare Members may use their Benefit Bucks on their new SummaCare Visa Card:

- 1. Over-The-Counter (OTC) Allowance
- 2. Member Rewards Program
- 3. Jade Benefit Allowance





### 1. Over-the-Counter (OTC) Allowance Benefit Bucks

All SummaCare Medicare Advantage plans offer a quarterly OTC allowance that may be used to buy non-prescription drugs and everyday health-related items, for example, pain relievers, antacids, cough drops and first aid supplies.

OTC allowance amounts vary by plan and unused quarterly balances do not roll over. Your OTC allowance can be used to order health-related items over the phone (855.435.5111 or TTY 711), online via summacare.com/otc or in person.

Member Rewards can be used at more than **68,000** participating retailers

\*Card cannot be used for alcohol, tobacco, firearm, fuel, lottery or gift card purchases.



### 2. Member Rewards Program

Receive Benefit Bucks on your SummaCare Visa card for using key preventive care services, including:

- Annual Wellness Visit \$50
- Breast Cancer Screening \$10
- Colorectal Cancer Screening \$10

Card cannot be used for alcohol, tobacco, firearm, fuel, lottery or gift card purchases.

Member Rewards can be used at more than **68,000** participating retailers



### 3. Bene-Flex™ Benefit Bucks—Chosen By Members on Jade

Flex Card with additional \$500 allowance for dental, vision and hearing expenses above and beyond the benefit. These funds will be loaded on your SummaCare Visa card. You can use your additional allowance at any vision hardware provider with the exception of purchases at big box store's vision centers. You may use your additional allowance with your Delta Dental provider or other dentists of your choice. You can use your allowance toward hearing aids at any provider in or out of network.

\$40/month allowance for healthy grocery items (for example fruits, vegetable, milk, eggs, etc.) will be loaded on your SummaCare Visa card. This monthly allowance may be used at any of the 68,000+ retail locations\*

### Member Rewards can be used at more than **68,000** participating retailers

\* These benefits are part of a special supplemental program for the chronically ill; members must have a diagnosis of diabetes mellitus type 1 or type 2, congestive heart failure, chronic kidney disease, COPD, coronary artery disease, chronic non-alcoholic fatty liver disease, autoimmune disease, chronic and disabling mental health conditions, or neurologic disorders to choose/utilize it.



## **National Retailers**

### **68,000+ Participating National Retailers**

SummaCare's members can use their SummaCare Visa card at neighborhood retailers, in addition to home delivery channels (e.g. web, app, phone, mail), providing easy access to items at retail locations. OTC healthrelated items can still be shipped right to your door.



















































































## **Medicare Enrollment Periods**

### **Initial Enrollment Period**

- · Beginning 3 months before your 65th birthday and ending 3 months after the month of your 65th birthday.
- You are automatically enrolled into Medicare if you are receiving Social Security or Railroad Retirement benefits prior to age 65.





### **Annual Enrollment Period**

· Most people review their coverage during the annual enrollment period, running from October 15 through December 7 each year.

### **Open Enrollment Period**

· Running from January 1 through March 31 each year, enrollees may make one change to a different Medicare Advantage plan or return to Original Medicare. Part D can be elected at this time in the course of a plan change.







**Becoming eligible** for both Medicare and Medicaid



Moving

### **Special Enrollment Period**

· A time outside the Annual Enrollment Period when you can make changes to your Medicare coverage based on certain life events.



## Why Join SummaCare?

### **Member Value**

- · 33-County Provider network
- Personal service
- Dedicated SummaCare
   Medicare Advantage advisor
- Local member service team
- Enhanced benefits



## **High Member Satisfaction**

**97%** voluntary retention\* rate for 2024.1

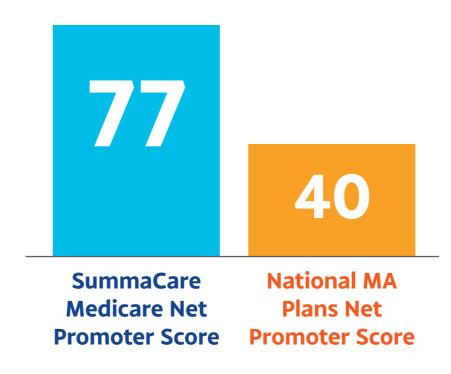
National average is 89%\*\*



### **2024 Member Satisfaction Study Results:**

#### **One Question:**

Would you recommend us to your family and/or friends?



<sup>\*</sup> Based on 2024 AEP voluntary disenrollment study completed by SummaCare



<sup>\*\*</sup> Based on competitor data for 2024 AEP voluntary disenrollments reported through Deft Research

# See why at SummaCare, It's Personal

## **Member Testimonials**



Greg



**Pam** 



Linda



Lavell

Actual SummaCare Medicare Advantage members shown. Members were not compensated for their participation.



## **Enrollment is Easy**



### I Can Enroll You

Accepting applications for enrollment.



### Call Us

Enroll over the telephone by calling 330.996.8440 or (toll-free) 888.290.0610 (TTY 711) and we will do the paperwork for you.



### **Go Online**

Enroll online by visiting summacare.com/medicare



## Mail Us Your Paperwork

Send your completed enrollment form to: SummaCare Medicare Advantage P.O. Box 3620 Akron, OH 44309-3620



## **After You Enroll**

# After you've enrolled in a SummaCare Medicare Advantage plan, here's what you can expect:

- 1. SummaCare will send you a letter confirming your application was received.
- 2. You will receive your SummaCare member ID card and Member Handbook in the mail.
- 3. You will receive outstanding service all year!



### Contact us anytime with your questions.

Plus, be sure to look for special announcements in the mail regarding exclusive member events and important plan information from SummaCare.



## Disclaimers

SummaCare is an HMO and HMO-POS plan with a Medicare contract. Enrollment in SummaCare depends on contract renewal. Other providers are available in our network. This information is not a complete description of benefits. Call 888.464.8440 (TTY 711) for more information. Some benefits mentioned are a part of special supplemental program for the chronically ill. Not all members qualify for all benefits. Out of Network/non contracted providers are under no obligation to treat SummaCare members, except in emergency situations.

Please call our member service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. From October 1 through March 31, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., seven days a week. From April 1 through September 30, a representative will be available to take your call from 8:00 a.m. until 8:00 p.m., Monday through Friday. Outside these hours, you may leave us a message and a representative will return your call the next business day.

Actual SummaCare Medicare Advantage members shown. Members were not compensated for their participation.

Fitbit® is a registered trademark of Fitbit LLC and/or its affiliates in the United States and other countries.

97% retention rate based on 2024 AEP voluntary disenrollment study completed by SummaCare

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# Questions?

