



Papa Pals to

Hang Out and Help Out

Papa pairs our members with a Papa Pal for companionship and assistance with everyday tasks. Get help around the house, including light housework, a ride to your provider's office, pharmacy (or anywhere around town), help with errands or simply someone to talk to.

Providing support to SummaCare Medicare Advantage members also offers relief and respite to caregivers. Papa Pals benefit is available to those on Amber (HMO), Garnet (HMO), Ruby (HMO), Sapphire (HMO-POS) and Emerald (HMO-POS) plans.

Papa Pals provide:



Oo Companionship: Plan a visit to watch a movie or play board games with your Papa Pal.



House Help: Light cleaning, laundry, cooking/meal prep and pet care are all easier with the help of a Papa Pal.



Transportation and Errands: Trips to and from the store—including carrying and unloading your groceries—aren't so much of a burden with a Papa Pal.



Technology: Papa Pals are here to help you set up and learn how to use devices and applications to stay in touch with loved ones, enjoy games and so much more.

Papa Pals are enthusiastic and compassionate, undergo a strict vetting process, are subjected to background checks and are covered by liability insurance. Papa Pal hours vary based on plan selected and county availability.



Visit papa.com/member-central for information on what to expect on your Papa visits, tasks a Papa Pal can help with, safety policies and more. You can schedule or manage Papa Pal visits by calling 888.499.1285 (TTY 711) or using the web at app.papa.com

SummaCare is an HMO and HMO-POS plan with a Medicare contract. Enrollment in SummaCare depends on contract renewal. Benefits may vary based on plan selected and county availability. H3660_SC1959_M_08242025